



3D PRINTING - LASER CUTTERS - FUME EXTRACTION - LASERABLE MATERIALS - ACRYLIC MANUFACTURING

Education Plan

£250 per annum



This entitles you to the following:

- 1 routine maintenance visit
- 10% discount on parts
- 1 week response time to emergency call outs
- 1 Year Contract term

Silver Plan

£600 per annum



This entitles you to the following:

- 1 routine maintenance visit
- 10% discount on parts
- 72 hour response time to emergency call outs
- 1 Year Contract term

Gold Plan

£900 per annum



This entitles you to the following:

- 2 routine maintenance visits
- 10% discount on parts
- 48 hour response time to emergency call outs
- 1 Year Contract term

NEW One-off Servicing

The cost for the one off service is £525 + travel expenses. No discount on parts or consumables. Response time will be 7-10 days.

Hobarts listen to our customers. We have been asked to include a one off servicing option to be added to our line of support products and we have added it.

So customers who were unable to undertake a annual plan can now get their lasers serviced on an ad-hoc basis.

We will still carry out our comprehensive 91 point service check. You will still get our outstanding customer service. Just no annual plan. Simple.

For customers who require an urgent visit, we still offer our emergency call out service.

Emergency Call Out Charges

Customers with a service plan - £250

Customers without a service plan - £600

Notes

Annual plan prices are per machine VAT will be charged extra

Travel Expenses

The following charges are applicable to all the above plans and call outs. Mileage is charged at 75p a mile for the first 150 miles and then £1.00 a mile thereafter. Customers outside mainland UK are subject to a £150 travel surcharge to cover travelling time. Scottish customers please request a quotation. No additional surcharge is made for customers in the main Scottish cities but the surcharge will apply to those in outlying areas. All other expenses such as accommodation, subsistence, flights, ferries, hire vehicles, parking and congestion charges will be billed.